

In re Patent application of

William M. Pester, III

Serial No.: 09/478,078 Group Art Unit 2642

Filing Date: January 5, 2000 Examiner: Bing Q. Bui

For: Expert Call Analyzer and Next

Generation Telephony Network

Configuration System

## INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

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Enclosed is a copy of Information Disclosure Citation Form PTO-1449 together with copies of the documents cited on that form. It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof be returned to applicant(s).

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Dated: MAY 6,2003

Respectfully submitted,

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